

General Terms and Conditions of Spector Books OHG

The following General Terms and Conditions apply to all business relations between the customer and Spector Books OHG. We will only accept terms and conditions of the customer that are contrary to or deviate from these terms and conditions if we expressly agree to their validity in writing.

2 Conclusion of Contract

- 2.1 When an order is placed by mail, internet, fax or telephone, it becomes legally binding.
- 2.2 The order shall only be processed upon acceptance of our General Terms and Conditions.
- 2.3 The contract is concluded upon delivery of the goods.
- 2.4 The law of the Federal Republic of Germany shall apply.

3. offers and prices

- 3.1 All offers are subject to change. The publisher reserves the right to change prices and delivery options. Price changes will be indicated. Prices stated on the website are final prices, they include the statutory value added tax.
- 3.2 If the ordered title has not yet been published, it is possible to reserve it. If the ordered title is not in stock or out of print, the customer can reserve his order for a possible reprint or a subsequent edition.
- 3.3 Spector Books OHG can only increase prices if a change in the applicable exchange rates occurs. The price change will be communicated immediately. In case of a price increase, the customer may withdraw from the contract.

4. delivery conditions and shipping costs

- 4.1 Delivery shall be made to the address specified in the order. Information on delivery dates is not binding.
- 4.2 If not all titles of an order are available, Spector Books OHG is entitled to make partial deliveries.
- 4.3 We charge shipping costs for deliveries within and outside the Federal Republic of Germany. We charge a flat rate of 5.00 Euro for deliveries within the content. Orders from abroad may incur higher shipping costs; this depends on the place of delivery and the respective mode of transport. In principle, the cheapest shipping method will be chosen.
- 4.4 Spector Books OHG shall bear the shipping costs for subsequent deliveries.

5. right of revocation, returns

- 5.1 Private customers are entitled to cancel their order in writing within 14 days without giving any reason. Firm orders by the book trade can only be remitted by prior agreement. We will neither issue a credit note nor assume liability for goods returned without authorization.
- 5.2 We will only accept returns if the goods are received in perfect, resalable condition. I.e. seals and wrappings must not be removed. If this has not been observed by the purchaser, we take the liberty of reducing the credit amount in accordance with the resale value, but at least by 50%.
- 5.3 The costs of the return shipment shall be borne by the sender in any case.

6. terms of payment, fees

- 6.1 Delivery shall be made against invoice.
- 6.2 Unless otherwise agreed between Spector Books OHG and the customer, the following shall apply: After receipt of the invoice, the stated amount shall be transferred within 14 days without deduction.
- 6.3 Delinquent payers will be charged a handling fee of 5 Euro with the 2nd reminder, with the 3rd reminder this fee is 15 Euro plus default interest of 6% of the invoice amount.

6.4 For money orders by check a fee of 3 Euro will be charged.

7. reservation of proprietary rights

The delivered goods remain the property of the publisher until full payment has been made by the invoice recipient.

8. Liability for defects

8.1 Insofar as there is a defect in the purchased goods for which we are responsible, we shall be entitled, at our discretion, to remedy the defect or to supply a replacement. If this is not done within three months, the customer shall be entitled to withdraw from the contract.

8.2 We shall not be liable for transport damage, losses or partial losses.

8.3 Any discrepancies between the invoice and the contents of a delivery must be notified in writing within 14 days.

9. data protection

The customer agrees to the use of his personal data for the execution of the contractual relationship as well as for internal company use. Data will not be passed on to third parties.

10. place of jurisdiction

Leipzig is the place of performance and jurisdiction for all deliveries and services.